

SHARED CARE

BETWEEN PRIMARY CARE & SPECIALISTS

Mark Weissman, M.D.

Ellie Hamburger, M.D.



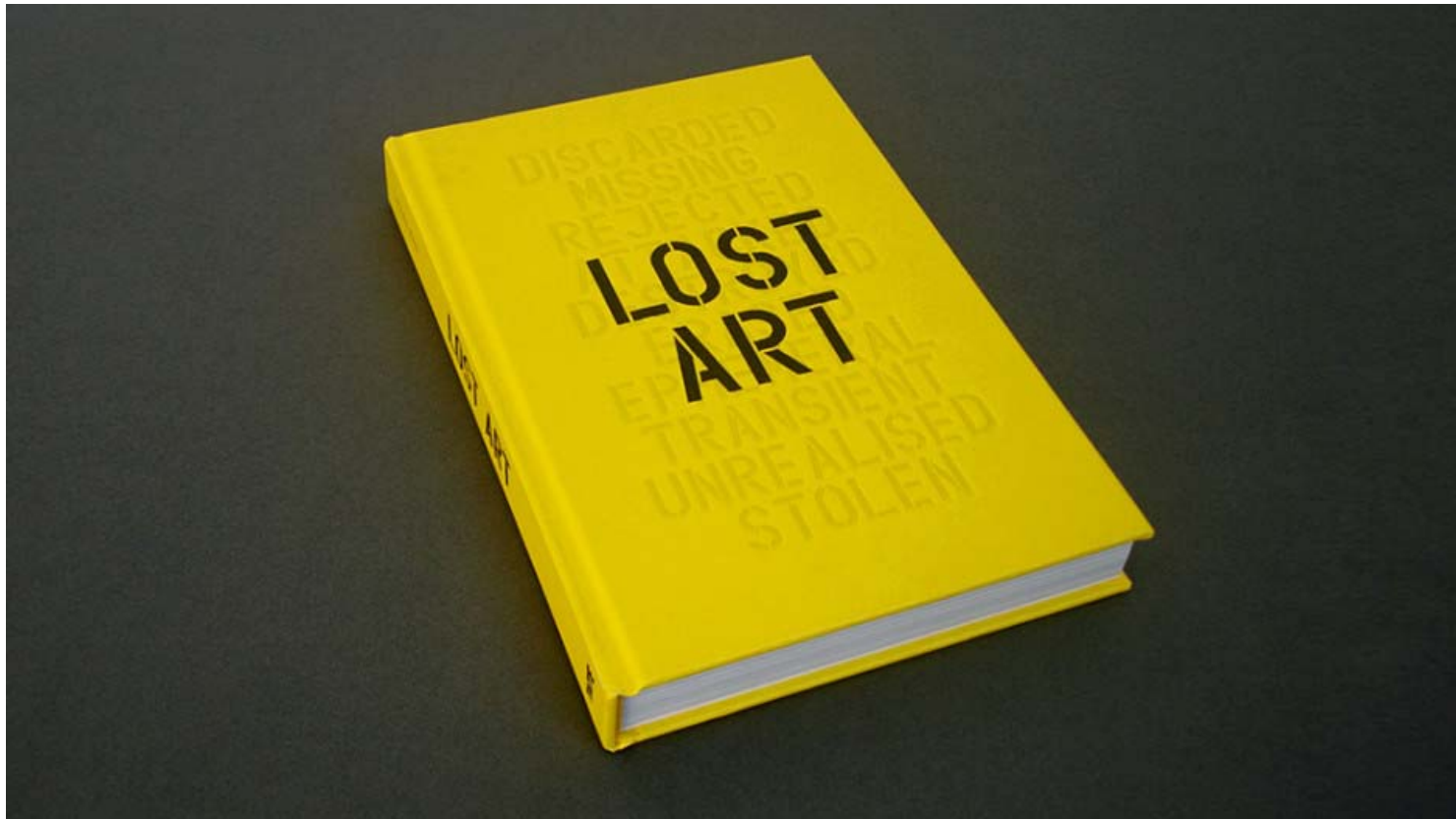
Health care changing...



Welcome to the medical neighborhood!



Referral Communication: Lost Art?



Decision to Refer

Make the Referral

Ensure Its Completion

Specialty Care

Care Integration & Coordination

Communication: Recommendations



Food for Thought



How Can We Improve the Patient Experience?


Decision to Refer

Guidelines, mini-fellowships, quick access to specialist, feedback on our referrals

Making the Referral & Ensuring its Completion

Clear communication w/families about reason, urgency, shared decision-making, communication w/specialists (history, pre-referral w/u, labs, growth curves)

Care Integration & Coordination

 Care algorithms, road map from specialists; ready access/feedback to specialists; “shared care plans”