

Provider Outreach Email Script

Dear Provider Name,

Thank you for allowing our team to share with you information about our Early Intervention Services (EIS) program in collaboration with the DC Health to increase awareness of and scale-up the use of PrEP (pre-exposure prophylaxis for HIV). We truly value this opportunity to work jointly with you to improve sexual and reproductive health outcomes (SRH) among DC youth.

Since our initial meetings, we are excited to hear that you have started taking steps to introduce and prescribe PrEP to your youth patients. We want to ensure that you and your patients access all necessary resources that we offer.

- Access to the PrEP Hotline: <u>202-476-7779 (24 hours/7 days)</u> with direct access to designated team of PrEP/HIV practitioners (of note, any calls/messages left after 9pm will be addressed the next business day)
- For non-urgent PrEP referrals and related questions we also offer a confidential e-mail hub on PrEP please email PrEPservicesSIS@cnmc.org
- Team of dedicated PrEP youth-friendly experienced social workers
- Mental health services by our team of HIV/youth psychologists
- Peer support groups to encourage patient engagement and retention in care
- Insurance assistance programs for PrEP access
- Transportation assistance to qualified patients to and from appointments
- In-house laboratory testing for all PrEP related tests
- On-site pharmacy access at the main campus with navigation services for PrEP access
- Meal vouchers for youth patients
- Wellness packages for youth patients

We are committed to combating the HIV epidemic amongst the youth in our community! Thank you for your ongoing support!

Please do not hesitate to reach out via phone or email with any questions or concerns.

When necessary and with patient consent, we are available to provide PrEP consultation services via telemedicine (Zoom)

PLEASE DISSEMINATE TO OTHER PERTINENT PROVIDERS

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PrEP Email: PrEPservicesSIS@cnmc.org