PHN 2023 Quality Improvement Initiative: Depression Screening & Follow-up

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**Information Session** 

Pediatric Health Network

Children's National.

### A few notes about today's session:

- All lines are muted throughout the presentation.
- Please use the chat box to ask questions or make comments.
- We will be recording the session.
- Today's recording and materials will be posted to the <u>PHN</u> <u>website</u> following the presentation.

### Why focus on Depression Screening & Follow-up?

- There is a mental health crisis occurring in this age group\*, and screening for depression is the first step toward treatment.
- We heard from you!
- PHN's Behavioral Health Team, led by Dr. Lee Beers, is identifying solutions for practices.
- This measure is in our CareFirst VBC contract, and there is room for improvement.

\*AAP-AACAP-CHA Declaration of a National Emergency in Child and Adolescent Mental Health

### Pediatric Health Network

Children's National

### **Project Goals**

| Optimize<br>Patient Care   | Improve rates of Depression Screening & Follow-up for patients 12 and up                                                                                     |
|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Documentation<br>& Billing | Ensure that practices are capturing the screening and any follow up                                                                                          |
| Provider<br>Education      | Providers will engage in evidence-based, patient-centered learning on national trends in behavioral health and gain skills in engaging patients and families |
| Resources                  | PHN will provide practices with individualized coaching and organize EMR- or software-based workgroups to share strategies                                   |

# Depression Screening and Follow-Up for Adolescents and Adults (DSF)

**Measure Definition:** The percentage of members 12 years of age and older who were screened for clinical depression using a standardized instrument and, if screened positive, received follow-up care.

#### Two rates are measured:

- Depression Screening: The percentage of members who were screened for clinical depression using a standardized instrument.
- Follow-Up on Positive Screen: The percentage of members who received follow-up care within 30 days of a positive depression screen finding.

### Follow-Up Options

Any of the following on or 30 days after the first positive screen:

- An outpatient or telephone follow-up visit with a diagnosis of depression or other behavioral health condition.
- A depression case management encounter that documents assessment for symptoms of depression or a diagnosis of depression or other behavioral health condition.
- A behavioral health encounter, including assessment, therapy, collaborative care or medication management.
- A dispensed antidepressant medication.

OR

• Receipt of an assessment on the same day and subsequent to the positive screen.

### **AIM Statement**

#### **AIM Statement Template**

We will increase/decrease what? In which group or population? From how much (baseline)? To how much (target)? By when (date)?

#### **Current Initiative AIM Statement Example**

PHN practices will increase the rate and capture of depression screening and follow-up for positive scores, in patients 12 years of age and older 10% from baseline by October 31, 2023, and sustain for 6 months.

### Initiative Outline March 27-October 31

**April & May: Brainstorm** your practice's approach to the initiative using QI methodology.

June, July, & August: Conduct PDSA Cycles. A minimum of 2 PDSA forms are required.

**September & October: Adopt and Sustain.** Choose one successful intervention to adopt practice-wide.



**April & May: Brainstorm** your practice's approach to the initiative using QI methodology.

- Quality Improvement Team Leaders will meet with PHN team to review QI methods and tools.
- Coaching will be available to assist in identifying barriers/best practices.
- Deliverables include:
  - an AIM statement
  - QI worksheets (i.e., a KDD, fishbone, or process map)
- We estimate this will take 4-6 weeks.

June, July, & August: Conduct PDSA Cycles. A minimum of 2 PDSA forms are required.

**September & October: Adopt and Sustain.** Choose one successful intervention to adopt practice-wide.

## Initiative Outline

**April & May: Brainstorm** your practice's approach to the initiative using QI methodology.

June, July, & August: Conduct PDSA Cycles. A minimum of 2 PDSA forms are required.

Initiative Outline

- QITLs will meet with PHN team and present QI worksheets (KDD, etc.) and discuss strategies for PDSA cycles.
- Coaching will be available to assist with PDSA forms and using Arcadia.
- EMR- or software-based workgroups will meet to discuss coding.
- Deliverables include:
  - 2 PDSA Cycle Forms

**September & October: Adopt and Sustain.** Choose one successful intervention to adopt practice-wide.

April & May: Brainstorm your practice's approach to the initiative using QI methodology.

June, July, & August: Conduct PDSA Cycles. A minimum of 2 PDSA forms are required.

# Initiative Outline

September & October: Adopt and Sustain. Choose one successful intervention to adopt practice-wide.

- QITLs will meet with PHN team to share updates and best practices from PDSA cycles.
- Coaching will be available/encouraged to help identify an intervention to adopt and implement practice-wide.
- EMR- or software-based workgroups will meet to discuss coding.
- Deliverables include:
  - The PDSA worksheet for the intervention to be adopted and a brief plan for the adoption and sustain phases.

Project Launch & Project Close Meetings (each 1 hour)

3 Quality Improvement Team Leader meetings (each 1 hour)

# OI Team Leader Participation Requirements

PDSA Cycles (minimum of 2)

PHN Coaching

EMR/Software-based Workgroups

### **Quality Improvement Team Leaders**

Responsibilities include:

- Practice or local team organization
- PHN QI Initiative liaison
- Run PDSA Cycles

In your project application due March 17, please identify a QI Team Leader.



Provider Participation Requirements Project Launch & Project Close Meetings (each 1 hour)

PDSA Cycles (minimum of 2)

3 Educational Webinars (each 1 hour)



### **Educational Webinars**

Potential topics include:

- Discussion on the national trends, barriers, and best practices for the DSF measure
- Having difficult conversations with patients and families
- Efficient use of VMAP/BHIPP/DCMAP resources

We want to hear from you! PHN will continue to evaluate educational needs as the project unfolds.



# Earn MOC Part 4 credit

• Participating providers are eligible for MOC Part 4 credit (25 points)



# Tools

Arcadia population health platform

• Email <u>PHN.Arcadia@childrensnational.org</u> to get access!

PHN Talks! Teams platform

• Join <u>here</u>.

### **Next Steps**





Identify Quality Improvement Team Leader.

Submit <u>project</u> <u>application</u> by March 17. If you have not already, please fill out the <u>PHN</u> <u>Annual Practice</u> <u>Survey</u>, required for this project.



Kickoff Meeting with all participants and Team Leaders on Monday, March 27 at 12pm.



# Please contact the PHN QI Team with any questions: PHN@childrensnational.org

