

# Got Kids? We've Got You Covered



Delivering the best evidence-based education materials for families, teens and children alongside easy to follow videos is the reason more and more Pediatric Providers are choosing Santovia as their education partner inside eCW.

### **Santovia's Engagement Platform include:**

- + More than 1,100 diseases and conditions
- + 1,500 easy to follow video topics
- Discharge and home care information for more than 1,600 topics
- + Over 660 specific procedures and lab tests
- More than 3,700 brand and generic drug information sheets
- Nearly 2,000 lifestyle and wellness topics

Every Pediatrician wants access to the best educational materials in the market and the library of content provided by the American Academy of Pediatrics (AAP) is a crucial element of our service delivery.

The AAP resources available include the much-requested Bright Futures, their various toolkits for ADHD, Autism **Spectrum** and its most recent the **Mental Health Toolkit**. The Safety **TIPP** sheets and **Barton Schmitt** library is integrated and AAP also make available all the VIS sheets from the CDC.

Working with knowledgeable and enthusiastic professionals and using great products like Santovia brightens both my day and my outlook on the future of healthcare. Keep up the great work!

Pediatric Associates of Savannah (GA)



The focus on quality materials for teens and children is enhanced by the inclusion of a video suite of content from ViewMedica. These videos are less than three minutes in length and impart all key information in a simple but direct manner.

All videos are available in English and Spanish. To review these video materials, you can view them both from inside the Santovia system accessed through Advanced Search.

Santovia incorporates adult and child focused educational materials from EBSCO, a leading provider of evidencedbased clinical support resources. Their patient focused health library includes information covering conditions, procedures, discharge and home care materials.

We switched to Santovia because of their pediatric patient education. Santovia offers American Academy of Pediatrics patient education, the gold standard. The patient education is excellent, and we have been very happy with the change. Additionally, the support we have received and their receptiveness to our input has been excellent.

Rockcastle Pediatrics KY

#### Selected by you















## **Feedback**

We are a 350 Multi-Specialty Provider group located in Toledo Ohio, 5 years post eCW implementation, we were evaluating 3rd party applications for Patient Education and we were drawn to Santovia initially because of the sleek modern looking platform, but found throughout the evaluation process it was also a much more intuitive and efficient product, with excellent document and video content at no additional cost.

We couldn't be happier that we made the switch. All of our specialties are happy with the patient education provided through Santovia, but if there are updates or information we want added/modified, Santovia support is quick to respond and make updates. We even have the capability to add our own PDF patient education material that can also be sent to the patient portal. The actual transition itself was seamless and ongoing communication and support with Santovia is excellent, one of the best vendors I have ever worked with.

#### **Toledo Clinic Ohio**

'switch on process' - Super easy and straight forward. We had another product in place. So eCW engineer had to "unplug" the existing product first then activate Santovia. The process was painless. The "cutover" was flawless. Didn't receive any complaint on "Day 1" after the activation. In our world, no news is always fantastic news!

'ease of use' - Santovia is very user friendly and easy to use. We didn't provide much training for the provider other than giving them a "tip sheet". Santovia is also integrated with eCW patient portal with patient/disease specific education material which is wonderful and something we have been hoping for. In addition, the printing of the material from EMR is much easier.

'product' – Our providers like it a lot. Many have given me the positive feedback. The educational video is also something we didn't have before. We are very happy with the decision made.

Coastal Medical RI (Largest physician owned group in RI)

We are pleased with Santovia's material, ease of access and functionality within our electronic health record, eCW. Santovia provides a vast array of evidence based information, in multiple languages, at an appropriate level to support health literacy, and representing culturally diverse audiences.

In addition, Santovia's leadership and staff are readily approachable and responsive, striving to truly partner with their customers to ever improve their product and service.

#### **Cornerstone Family Healthcare (NY)**

Let me start by saying I have used multiple educational products as well as evaluated other products and Santovia has been the best experience both for us as clinicians as well as for our clients. They have a great mix of video and handouts that allow for different learning and learning styles. They allow for customization of what it is that you need for your patients as well as for specialties.

They provide AMAZING customer service to us consistently over the years of use with the ability to add and change handouts which has been very helpful in our everchanging health care environment. If you are looking for a product that is willing to change and meet your needs as well as something that provides engaging education for your patients then Santovia is for you and your patients.

Chapa De Indian (California)

Adam Borruso FNP-C



E-alert (update) archive: https://patiented.solutions.aap.org/SS/news.aspx

E-mail (feedback & questions): patiented@aap.org

#### PEDIATRIC PATIENT EDUCATION CORE LIBRARY (pages 1 to 4)

A comprehensive library of trusted health information for parents/patients covering birth through young adulthood from the American Academy of Pediatrics (AAP).

#### PEDIATRIC PATIENT EDUCATION HANDOUTS BY COLLECTION (pages 4 to 9)

Handouts by Collection features patient education from established AAP programs and publications.

- ADHD Toolkit Handouts
- Autism Spectrum Disorder Toolkit Handouts
- Bright Futures Well Child Visit Handouts
- Care of the Young Athlete
- Connected Kids: Safe, Strong, Secure
- COVID-19 (page 6)
- Extended Library
- Managing Behavioral Issues in Child Care and Schools
- Managing Chronic Health Needs in Child Care and Schools
- Managing Infectious Diseases in Child Care and Schools
- Pediatric Subspecialists
- Plain Language Pediatrics
- TIPP—The Injury Prevention Program
- Vaccine Information Statements (VIS)

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BRIGHT FUTURES HANDOUT PAKENT

## 9 MONTH VISIT

Here are some suggestions from Bright Futures experts that may be of value to your family.





#### **HOW YOUR FAMILY IS DOING**

- If you feel unsafe in your home or have been hurt by someone, let us know. Hotlines and community agencies can also provide confidential help.
- Keep in touch with friends and family.
- Invite friends over or join a parent group.
- Take time for yourself and with your partner.



#### YOUR CHANGING AND DEVELOPING BABY

- Keep daily routines for your baby.
- Let your baby explore inside and outside the home. Be with her to keep her safe and feeling secure.
- Be realistic about her abilities at this age.
- Recognize that your baby is eager to interact with other people but will also be anxious when separated from you. Crying when you leave is normal. Stay calm.
- Support your baby's learning by giving her baby balls, toys that roll, blocks, and containers to play with.
- Help your baby when she needs it.
- Talk, sing, and read daily.
- Don't allow your baby to watch TV or use computers, tablets, or smartphones.
- Consider making a family media plan. It helps you make rules for media use and balance screen time with other activities, including exercise.

#### **FEEDING YOUR BABY**

- Be patient with your baby as he learns to eat without help.
- Know that messy eating is normal.
- Emphasize healthy foods for your baby. Give him 3 meals and 2 to 3 snacks each day.
- Start giving more table foods. No foods need to be withheld except for raw honey and large chunks that can cause choking.
- Vary the thickness and lumpiness of your baby's food.
- Don't give your baby soft drinks, tea, coffee, and
- Avoid feeding your baby too much. Let him decide when he is full and wants to stop eating.
- Keep trying new foods. Babies may say no to a food 10 to 15 times before they try it.
- Help your baby learn to use a cup.
- Continue to breastfeed as long as you can and your baby wishes. Talk with us if you have concerns about weaning.
- Continue to offer breast milk or iron-fortified formula until 1 year of age. Don't switch to cow's milk until then.